



Employee Contact Information

EMPLOYEE ENGAGEMENT

New Hire Information, Substitute Employment Status, Application Questions, etc...

ESS Employment/Help Desk: (877) 855-7264

Email questions to: HRMidwest@ess.com

HUMAN RESOURCES

Questions related to employment issues, ESS policies/procedures, etc...

ESS HR: MWHR@ess.com; (877) 855-7264 ext. 1308

WORKERS COMP

Report worksite injuries/company authorization for medical treatment

[Click here](#) to complete our Injury/Accident Report.

Contact SafetyMidwest@ESS.com; (877) 855-7264 ext. 1337

BENEFITS

Health Insurance Options & Benefit Management

Contact info@myicsbenefits.com; (866) 364-5287

PAYROLL

Questions regarding substitute or contract employee pay questions/concerns

Payroll Team: payrollmidwest@ess.com; (877) 855-7264 ext. 1032

401k

Questions regarding the ESS 401k plan

Contact either ESS401k@paychex.com or click [here](#) to schedule a call to speak with a representative.

PAYCHEX OASIS ESS SUPPORT TEAM

- **Paychex Oasis ESS Employee Support Center**
 - 877-799-3035
- Option #2 - Onboarding support, portal registration, password resets
- Option #3 - Verification of Employment or email PEO_HRServiceCenter1@paychex.com
- Option #3 - Unemployment Questions or email PEO_HRServiceCenter1@paychex.com
- Option #4 - Garnishments
- Option #5 - W-2 Services - for payroll issued after 08/06/21