

EMPLOYEE CONTACT INFORMATION



EMPLOYEE ENGAGEMENT

New Hire Information, Substitute Employment Status, Application Questions, etc...

- ESS Employment/Help Desk: 877.855.7264 Option #1
- Email questions to: HRMidwest@ESS.com

HUMAN RESOURCES

Questions related to employment issues, ESS policies/procedures, etc...

- ESS HR: MWHR@ESS.com | 877.855.7264

WORKERS COMP

Report worksite injuries/company authorization for medical treatment

- [Click here](#) to complete our Injury/Accident Report.
- Contact SafetyMidwest@ESS.com | 517.743.9094

BENEFITS

Health Insurance Options & Benefit Management

- Contact info@myicsbenefits.com | 866.364.5287

PAYROLL

Questions regarding substitute or contract employee pay questions/concerns

- Payroll Team: payrollmidwest@ESS.com | 877.855.7264 ext. 7032

401(k)

Questions regarding the ESS 401k plan

- Contact either ESS401k@paychex.com or [click here](#) to schedule a call to speak with a representative.

PAYCHEX OASIS ESS SUPPORT TEAM

- Paychex Oasis ESS Employee Support Center: 877.799.3035
- Option #2 - Onboarding support, portal registration, password resets
- Option #3 - Verification of Employment or email
PEO_HRServiceCenter1@paychex.com
- Option #3 - Unemployment Questions or email
PEO_HRServiceCenter1@paychex.com
- Option #4 - Garnishments
- Option #5 - W-2 Services